

RESPONSIBLE INVESTMENT SERVICES FINANCIAL SERVICES GUIDE

Responsible Investment Services

ABN 77 630 578 200

Financial Services Guide (FSG)

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About this document

This Financial Services Guide (**FSG**) is designed to assist you in deciding whether to use any of the services offered by Responsible Investment Services Pty Ltd (ABN 77 630 578 200; AFS Representative No. 001271438) (**RIS**), a corporate authorised representative of True Oak Investment Ltd (ABN 81 002 558 956; AFSL 238184) (**True Oak**), and also to inform you about remuneration that may be paid to RIS in relation to the services offered.

This FSG will provide you with an understanding of what to expect from your interactions with us, including when or if you can expect to receive a product disclosure statement (PDS) or other documentation, how to contact us, our business relationships, details of any potential conflicts, and information on our procedures for dealing with disputes and how you can access those procedures.

RIS is the promoter and investment manager of all subplans of Grosvenor Pirie Master Superannuation Fund – Series 2 (ABN 32 367 272 075) (**GPMSF-2**).

You are receiving this FSG because we are providing you with information and general advice about joining one of the sub-funds of GPMSF-2, or because there has been a material change since we last provided you with an FSG.

Contacting RIS

This guide is provided by RIS and has been authorised for issue by True Oak. You may contact RIS to find out more information using any of the following contact details:

Phone: (02) 8074 1772

Email: info@slatesuper.com.au

Mail: Responsible Investment Services, PO Box R1979, Royal Exchange NSW 1225

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Why you should read this document

This FSG contains important information that will help you decide whether you should choose RIS to provide you with general financial advice in relation to the sub-funds of GPMSF-2. It covers:

- The services and products we are authorised to provide you with;
- How RIS is paid for providing you with those services;
- How you can lodge a complaint with us and external parties if you are unhappy about something; and
- The compensation arrangements which we have in place.

Authorised financial services and financial

products RIS is authorised by True Oak to:

- Provide general financial product advice on, and arrange to deal in, superannuation and life insurance products to retail clients; and
- Arrange to deal in basic deposit products, managed investment schemes and securities, to wholesale clients.

When providing services around the promotion of the sub-funds of GPMSF-2, RIS acts on behalf of True Oak Investments Ltd.

RIS is not authorised to provide any personal advice to retail clients in relation to financial products. This means that we will not take into account your personal objectives, financial situation or needs in relation to any advice we provide. Accordingly, a Statement of Advice will not be provided but where applicable, we will provide you with a relevant disclosure document (such as a PDS) or provide you with directions to obtain a copy of the same.

We will not give you personal advice in our regular updates or marketing material. We will not give you personal advice when you visit our website, visit our social media platforms, receive emails or contact our Member Experience team.

If you choose to provide one of the sub-funds of GPMSF-2 with instructions, any advice we give you will be general in nature and may not be appropriate to your objectives, financial situation and needs.

Before you acquire any financial products, you will need to consider all of the relevant disclosure documentation (such as a PDS) and complete the application form in, or accompanying, such disclosure document.

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In the event that you have any doubt or uncertainty in relation to a financial product, we recommend that you should always seek independent personal advice from an experienced financial adviser licensed to provide personal advice before you decide to invest in any financial product. If you do not obtain personal advice, you face the risk that the financial products you select will not fully take into account your objectives.

Advisor fee

If you have a financial adviser and you would like them to receive a commission or advice fee paid from your account in one of the sub-funds of GPMSF-2, the amount of this fee will be negotiated independently between you and your adviser. You should ensure that you always receive a Statement of Advice when receiving personal financial advice from a financial adviser. You may inform us at any time in writing using the contact details below if you want to remove any advice fees from your account.

Related parties

Interests in GPMSF-2 are issued by Diversa Trustees Limited (ABN 49 006 421 638; AFSL 235153) and administered by OneVue Super Services Pty Limited (ABN 74 006 877 872; AFSL 246883). Insurance cover is provided to eligible members of the GPMSF-2 sub-funds by AIA Australia Limited (ABN 79 004 837 861; AFSL 230043).

RIS is wholly owned by Flare HR Pty Ltd (ABN 75 46 607 120 892). Flare HR owns and operates the Flare HR Management and Benefits Platform, which integrates products and services to support the financial wellness of employees. The financial products RIS promotes or distributes may be made available to employees via this Platform

GPMSF-2 contains several sub-funds.

Sub-funds which are promoted by RIS are:

- Grosvenor Pirie Super (no longer available to new members)
- Lindfield Super (no longer available to new members); and
- Slate Super (also known as Simple Choice Super).

RIS has appointed sub-promoters for the following sub-fund:

- Slate Super (also known as Simple Choice Super) – sub-promoted by Simple Financial Choices Pty Ltd (ABN 58 629 890 900 (SFC) AFS Representatives No. 001269407), who is a Corporate Authorised Representative under the AFS Licence held by True Oak Investments Ltd (ABN 81 002 558 956; AFS Licence No. 238184). SFC is a related party of RIS and a wholly owned subsidiary of Flare HR.

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Important disclosure documents

If you are considering making Slate Super, the sub-fund of GPMSF-2 that is open to new members, your superannuation fund, you should read the Product Disclosure Statement (PDS) and other relevant documents related to one of these sub-funds. These documents contain important information about the sub-fund, including its key features, fees, benefits and risks.

Remuneration for the financial services provided

Promoter fee

In the role as Fund Promoter, RIS receives a portion of the management fees (being the total fees and costs charged to members of GPMSF-2 sub funds) equal to the balance of the total management fee minus any investment and administration fees and the fund expense and operational risk reserves accrued in the calculation of the unit price. This fee is paid to RIS by Diversa Trustees Limited to distribute and promote the GPMSF-2 sub funds. This fee is included in the total costs outlined in the PDS of each sub-fund and is not an additional fee.

In respect of the Slate Super which have a sub-promoter, RIS distributes some of this fee to the sub-promoter.

Investment management fee

RIS is paid an investment management fee by Diversa in respect of the investment management of the GPMSF-2 sub-funds. The fee differs depending on the GPMSF-2 sub-fund. This fee is included in the total costs outlined in the PDS of each GPMSF-2 sub-fund and is not an additional fee.

Referral fee

RIS or its related parties may pay a referral fee to third parties who refer individuals to one or more of the GPMSF-2 sub-funds. This is not an additional fee directly payable by you. Information about

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the referral fee will be disclosed by the third-party recipient, as part of their communications with you.

Staff remuneration

Our staff receive a salary plus superannuation and may receive bonuses and other benefits from time to time. Staff do not receive commissions for providing general advice to you or if you choose to open an account with a GPMSF-2 sub-fund.

Compensation arrangements

We have adequate professional indemnity insurance in place to cover RIS for the financial services we provide.

Our compensation arrangements are in accordance with the requirements of the s.912B of the Corporations Act 2001. You do not have a direct right to claim under this insurance.

Enquiries and complaints

If you have any enquiries contact us using the contact details below. If you are dissatisfied or have a complaint about the financial services RIS provides to you, you should take the following steps.

1. Contact RIS and tell us about your complaint:.

Phone: (02) 8074 1772

Email: info@slatesuper.com.au

Mail: Responsible Investment Services, PO Box R1979, Royal Exchange NSW 1225

We'll acknowledge your complaint within one working days of its receipt and aim to resolve your complaint within 30 days.

2. If you are not satisfied with the response from us or have not received a response within the legislated time frame, you may refer your complaint to the Australian Financial Complaints Authority (**AFCA**), an independent and free dispute resolution body.

Australian Financial Complaints Authority

Phone: 1800 931 678 (free call)

Email: info@afca.org.au

Website: www.afca.org.au

Mail: GPO Box 3, Melbourne VIC 3001

Time limits may apply to complain to AFCA and so you should act promptly or otherwise consult the AFCA website to find out if or when the time limit relevant to your circumstances expires.



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Handling of personal information

We are committed to safeguarding the privacy of your personal information. We collect your personal information for the purposes of providing you with financial services and we will use the information to provide you with the financial products or financial services you have requested. If you would like a copy of our [Privacy Policy](#) you may contact our office, or write or email us using the contact details above.